

Participation and Inclusion Policy

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Policy Context

Relevant service standards: <ul style="list-style-type: none"> • NDIS Practice Standards: Person Centred Supports • NDIS Practice Standards: Individual Values and Beliefs • NDIS Practice Standards: Independence and Informed Choice • NDIS Practice Standards: Access to Supports 	Legislation/other requirements: <ul style="list-style-type: none"> • NDIS Act 2013 • Disability Act 2006 • United Nations Convention on the Rights of Persons with Disabilities
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Purpose

To ensure people with a disability are encouraged and supported to participate and be included in their communities in a way that is important to them.

To meet relevant service standards, regulatory requirements and comply with all relevant legislation.

Scope

This policy relates to participants who receive a service from Distinctive Options and the employees who provide this service.

Policy Statement

Distinctive Options is committed to implementing engagement practices for:

- promoting and upholding each person's right to exercise choice and participate in decision making and to be supported to actively participate as a valued member of their chosen community;
- inclusion and connectedness to community family, friends, peers and significant others;
- working with the wider community to promote participation and inclusion;
- developing and maintaining meaningful relationships and involvement within the community;
- establishing and maintaining a valued relationship with their family and other significant persons; and
- relating to and supporting their cultural, linguistic and religious background.

Policy Details

Distinctive Options has measures in place to ensure people exercise choice and control in service delivery and life decisions, where appropriate, including:

- giving information in appropriate formats to facilitate understanding and therefore inform choice and decision making for people;
- use engagement strategies that are age, culturally and developmentally appropriate in assessment, planning and evaluation to enable understanding of each person's views, needs and wishes;
- use a collaborative approach to choice and decision making, involving family members and significant others, where appropriate.

Distinctive Options also has measures in place to ensure people have meaningful participation and active inclusion in their community by identifying goals and pursuing appropriate opportunities/activities.

Procedures

The following procedures are related to this policy:

- [Incident Reporting and Response Procedure](#)
- [Service Delivery Procedure](#)
- [Group Supports Program Delivery Planning Procedure](#)
- [Program Planning – Group Supports Procedure](#)
- [NDIS Goal Management Procedure](#)
- [Incident Reporting and Response Procedure](#)
- [Complaints Management and Response Procedure](#)
- [Occupational Health & Safety Procedure](#)